

## THE SCHEINMAN INSTITUTE ON CONFLICT RESOLUTION

Educating the Next Generation of Neutrals and Practitioners



### Integrating Patient Care Delivery on Staten Island

#### Scheinman Institute Healthcare Research

Building on its established expertise, the Scheinman Institute is engaged in a large-scale research project examining the integration of healthcare on Staten Island. Working together with the Staten Island Performance Provider System (SI PPS), Scheinman Institute and ILR faculty Harry Katz, John August, Ariel Avgar, Adam Seth Litwin, and Ph.D. student Phoebe Strom, have been studying the extent to which New York State policy innovations around the delivery of patient care are leading to improved outcomes across the Staten Island healthcare system.

Following the collection of qualitative data, the team is in the process of administering a survey to frontline employees and supervisors delivering patient care in Staten Island hospitals and nursing homes. The survey is being administered with the assistance of a team of Cornell undergraduate students. The goal of this study is to identify the employment relations and workplace conditions that help to account for increased clinical integration between and within healthcare facilities, which is associated with improvements to patient care quality. Findings from this study will help to inform state and national level healthcare policy.

## People



Theresa Mohabir-Panella | Marketing and Communications Specialist

Theresa Mohabir-Pennella has worked with Cornell University, ILR School in New York City for the past five years as the Labor Relations Coordinator.

Recently, she has transitioned into the Marketing and Communications Specialists for the Scheinman Institute Outreach Programs. Theresa focuses primarily on the marketing initiatives for Scheinman's outreach programs for Labor Relations, Diversity and Inclusion, Conflict resolution and Employee Relations and Investigations. She currently liaisons between ILR's Marketing and Communication Team and Scheinman's Directors to deliver specific marketing initiatives, bringing awareness of professional programs to niche audiences. We wish Theresa luck in her new role!



Richard Fincher | Executive Director of the Asia Labor Arbitration Project (ALAP)

Instructor for the Engaged Learning Program (ELP), Arbitrator and Mediator

An alumni of ILR, Richard Fincher has led the Engaged Learning Program

at Ton Duc Thang University in Ho Chi Minh City, Vietnam for the past four

years. This program is a two credit course requiring a research paper on

Vietnamese labor relations, focusing on the two structural transitions within the

Vietnamese economy. We are grateful to Richard for his ongoing dedication to the

Scheinman Institute and for the important role that he plays in engaging with our

students. His article on the 2018 ELP can be found [here](#).

## Professional Programs at The Scheinman Institute



The new semester has kicked off for the Scheinman Institute's Professional

Programs. In January, Susan W. Brecher conducted the [Employee Internal](#)

[Investigations](#) program for a client organization's leadership and management

team. In February, public workshops have begun, featuring classes from the

Scheinman Institute's [Collective Bargaining and Employment Law &](#)

[EEO](#) certificate programs. This March, there will be public workshops promise to

address timely topics, including both [Harassment Prevention in the](#)

[Workplace](#) and [Negotiating with Difficult People](#).

### Focusing on Regional Problem Solving in Buffalo, NY

Arthur C. Wheaton, Director of Western NY Labor and Environmental



Programs, traveled to Turin, Italy. He was pleased to represent the Scheinman Institute on the [German Marshall Fund's Task Force for Inequality in Economic Development](#) along with representatives from the United States, United Kingdom, Spain and Italy. Wage inequality and the precarious workforce are not just American problems. Cornell in Buffalo continues to use regional problem-solving approaches to help address larger issues facing the world of work.

## Scheinman Conflict Resolution Club at Cornell



The club met on Feb 9 for their first meeting of the spring semester. It welcomed some new members to its general body. The club progressed with planning activities which seek to connect students with dispute resolution professionals. It accepts any suggestions and welcomes any professionals that would like to be involved in its activities. If interested, email Graduate President Zoe Kohl [here](#).



Club Q &A: Graduate President Zoe Kohl, 2nd Yr MILR

**Q: What is your role entail within the club?**

**A:** I would describe my role as helping to the club move forward with setting and achieving group goals. My aim is to empower the club's members to get what they want out of the club.

**Q: What skills have you brought into the club?**

**A:**

Project management, email communication, and general leadership skills.

A big part of what I do is running productive meetings. I feel my experience in corporate settings, although limited, has taught me how important it is to have productive meetings.

**Q: What is a fun fact about yourself?**

**A:**

I grew up in CA, lived in TX for 6 years, and now i'm in NY. I miss the warm weather but am enjoying the winter sports opportunities here. I play ice hockey, ski, and snowboard.

# Events



## The 2018 AAA® National Labor Conference

Workplace Challenges and Opportunities in the New Economy - Skills and Strategies

The Scheinman Institute is a major co-sponsor of the 2018 AAA® National Labor Conference. The conference examines the challenges that labor relations professionals experience when facing the quickly changing environment of the new economy. It will have both plenary and breakout sessions that are topical and relevant. The conference will be held at the Double Tree Hotel- Mission Valley in San Diego, California on March 8th and March 9th. The registration for the conference can be found [here](#).



## Taylor Law @ 50: Bright Spots and Pressure Points

Partnering with the New York State Public Employment Relations Board (PERB), the Scheinman Institute is co-sponsoring a conference celebrating Taylor Law's 50th Anniversary. The conference will recognize Taylor Law's substantial influence on public sector labor relations. It will be held in Albany, NY on May 10-11, 2017. Among the many public labor relations issues discussed, the conference will address consequences associated with the pending Janus v. AFSCME ruling. The link to register for this conference can be found [here](#).

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ADVANCING THE WORLD OF WORK