

# What do employers need to know when using criminal records?

Conference on Criminal Records and Employment

December 8, 2011

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## **Employer Preparation**

#### Understand the FCRA

- Responsibilities of Users
- Contractual obligations
- Understand applicable state laws
  - Depth of research permitted
  - Use of non-conviction records
  - Permitted questions, e.g. "Ban the Box"
- Obligation to apply EEOC guidelines and tests
- The question of scope
  - Number of years "deep" and "wide"
  - Risk mitigation concept- limitations

# **Employer Preparation**

- The question of relevance
  - Job relatedness
- Planning for the decision process
  - Who makes the decisions?
  - How are the decisions made?
    - Is there a roadmap?
    - Ensuring consistency/fair treatment
- Planning for the dispute process
  - How does the candidate initiate?
  - Who evaluates?
  - Factual vs. decisional disputes

## How CRAs Help

Consultative approach
Providing sample documents
State law guidance

- Redacting non-reportable cases
- Some also redact non-convictions
   Recommending program legal review!
   Public documents on www.napbs.com



