

## **Abstract of Workplace Dispute Resolution in Vietnam**

Better Work Vietnam. International Labour Organization and International Finance Corporation, (2011).

*Better Work Vietnam: Garment industry, 2nd compliance synthesis report produced on 28 February, 2011.* Retrieved from website: <http://betterwork.com/global/wp-content/uploads/Better-Work-Vietnam-2nd-Compliance-Synthesis-Report.pdf>

### **Abstract:**

As excerpted from the Executive Summary:

“The Better Work Vietnam program, a partnership of the International Labor Organization and the International Finance Corporation, began conducting independent assessments of working conditions in apparel factories in Vietnam in December 2009. Each of assessment consists of four on-site person days and includes management interviews, union and worker interviews, document reviews, and factory observation. The goal of the factory assessments is to establish a baseline of performance against which participating factories can work with Better Work Vietnam as a partner to make improvements. Better Work produces public synthesis reports for each country program two times per year. The goal of these reports is to provide transparent information for all program stakeholders regarding working conditions in the factories participating in the program.

Independent research commissioned by Better Work provides evidence that public reporting significantly contributes to continuous improvement in factory compliance levels. Better Work Vietnam released its first public synthesis report in August 2010, covering the first group of factories assessed by the program. This second public synthesis report includes those first factories as well as an additional set, bringing the total to 64 factories assessed by the program between December 2009 and December 2010. Since no factory has received a second assessment report, the findings presented here are a continuation of the baseline information presented in the first report. When at least 10 factories have received a second assessment, the synthesis reports will start to indicate the degree to which participating factories have made improvements or faced additional challenges since their first assessment.”

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